2014 Complete Control™ Product Catalog

25 YEARS
URC®
Control the Experience.

COMPLETE CONTROL™

Summer 2014

Our award-winning flagship line—the Complete Control™ series— offers premium automation and control solutions to your clients. This ever-evolving line is designed to empower you to expand your customer base while delivering high value to your business.

We offer a full lineup of time-tested products including remote controls, entertainment system controllers, in-room base stations and IP-based networked components that interface with a large number of third-party products. Our rock-solid remotes are designed for everyday use, yet also include extensive advanced features and personalization capabilities.

We recognize that our success depends on your success. To that end, we remain deeply committed to our long-standing excellent reputation for high quality, reliability and technical innovation. We continue to provide our distributors and dealers with unprecedented service, training and sales and marketing support programs.

On behalf of the employees and management of URC, we thank you for your continued commitment to our products, and we wish you all the best.

Your URC Team

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" URC is the best! They always take it to the next level. URC delivers highly dependable, rock-solid, reliable products and we install their controls in every home - every time. "

**- Todd Anthony Puma, President
The Source Home Theater**

User Interfaces

Color LCD Interfaces

URC's powerful assortment of color LCD interfaces includes a remote control for every need and every budget. From the state-of-the-art MX-1200 to the extra economical MX-450, URC's lineup of Complete Control remotes are legendary in the industry because of their proven record for reliability, risk-free Narrow Band RF, extreme customizability and overall value.

MX-1200
IR/RF Touchscreen Remote Control with Color LCD

Key Features
- 2.4" (240 x 320) color touchscreen
- Full graphic customization
- 3 Interchangable buttons with pre-labeled selections (x12)
- Advanced logic programming includes variables and conditional logic
- Programmable event timers
- Includes rechargeable Li-Ion battery and charger base
- Also available in "i" version (433MHz)

MX-980
IR/RF Hard Button Remote Control with Color LCD

Key Features
- 2.4" (240 x 320) color screen
- Customizable button graphics
- 3 Interchangable buttons with pre-labeled selections (x12)
- Advanced logic programming includes variables and conditional logic
- Programmable event timers
- Includes rechargeable Li-Ion battery and charger base
- Also available in "i" version (433MHz)

MX-890
IR/RF Hard Button Remote Control with Color LCD

Key Features
- 2" color screen
- Customizable button graphics
- Advanced logic programming includes variables and conditional logic
- Programmable event timers
- Includes rechargeable Li-Ion battery and charger base

MX-880 / MX-880z
IR/RF Hard Button Remote Control with Color LCD

Key Features
- 2" color screen
- Use of variables to track power status of devices
- Includes rechargeable Li-Ion battery and charging cord
- Available in "i" version (433MHz)
- Also available in "Z" (2.4Gz) with matching MRZ-260 Base Station

MX-780
IR/RF Hard Button Remote Control with Color OLED

Key Features
- 1.5" color screen
- Best entry level remote on the market
- OLED screen offers superior off-axis viewing and better battery life
- Use of variables to track power status of devices
- Powered by four (4) AA-size alkaline batteries
- Also available in "i" version (433MHz)

MX-450
IR/RF Hard Button Remote Control with Color LCD

Key Features
- 2" color screen
- No PC required, unit is programmed by hand
- MX-450 Archiver available to save customer files and create templates
- Powered by four (4) AA-size alkaline batteries
- Also available in "i" version (433MHz)

MX-3000
Tablet-style Touchscreen Remote Control with Color LCD

Key Features
- 3.5" (320 x 240) color touchscreen
- Full graphic customization
- Advanced logic programming includes variables and conditional logic
- Programmable event timers
- Includes rechargeable Li-Ion battery and charger base
- Also available in "i" version (433MHz)

Common Features

- PC programmable using URC's CCP software (excluding the MX-450)
- Narrow Band RF for reliable communication to URC base stations
- Multi-room capable: Addressable RF to communicate with all/any base stations within RF range
- Programmable sleep timers for macros
- Included library of icons and buttons for screen customization

Mobile Apps

URC offers mobile apps for both iDevices and Android™ devices. With these, you can transform client's smartphones and tablets into their favorite mobile controllers for access both inside and outside the home.

This solution enables wireless control of A/V components directly over the Local Area Network (LAN). With dazzling interfaces, clients can do everything from setting a DVR and navigating channels to controlling music, lights and more. A large portion of the screen can be customized. This app works in conjunction with URC's MRX-1/MRX-2 Network Base Station and MX-remotes.

CC Control App Set-up Card for iDevices (MX-iOS)
App for iPhone®/iPod touch® and iPad®

Key Features
- Utilize full resolution of the iOS device
- Full graphic customization
- Dazzling, intuitive interface to control integrated systems
- Unlimited iOS devices may be used
- Programmable event timers
- Enables control of A/V components, lighting and more
- MRX-1/MRX-2 is required

MX-iOS MRX Kit
Complete Kit for iDevice Control

Key Features
- Provides everything you need to provide iDevice control of A/V systems
- Includes (1) URC MRX-2 Network Base Station, (1) CC Control Mobile App Setup Card, and (1) RFX-250 418 MHz RF Antenna
- Works for iPad®, iPod touch®, and iPhone® products
- Allows for easy addition of any URC MX-Series RF 418 MHz remote control to the system with included RFX-250
- Plus, add lighting control of third party devices one-way

CC Control App Set-up Card for Android (MX-Android)
App for Android Devices

Key Features
- Utilize full resolution of the Android device
- Full graphic customization
- Dazzling, intuitive interface to control integrated systems
- Unlimited Android devices may be used
- Programmable event timers
- Enables control of A/V components, lighting and more
- MRX-1/MRX-2 is required

MX-Android MRX Kit
Complete Kit for Android Control

Key Features
- Provides everything you need to provide Android control of A/V systems
- Includes (1) URC MRX-2 Network Base Station, (1) CC Control Mobile App Setup Card, and (1) RFX-250 418 MHz RF Antenna
- Works for Android products
- Allows for easy addition of any URC MX-Series RF 418 MHz remote control to the system with included RFX-250
- Plus, add lighting control of third party devices one-way

Text-based Interfaces

With unmatched dependability, URC's ever-popular collection of text-based remotes and keypads have earned a well deserved place in the hearts of tens of thousands of custom installers all over the world. The MXW-920 waterproof remote opens up new opportunities for you and your clients!

MXW-920
IR/RF Waterproof, Weather-Resistant Remote Control

Key Features
- Perfect for bars, restaurants, hotels, kitchens, outdoors and poolside areas
- Waterproof and weather-resistant
- JIS Class 4, IP-class 54 (water resistance rating)
- Same programming as MX-900 and KP-900
- PC Programmable via CCP software
- Powered by four (4) AAA-size alkaline batteries
- Also available in "i" version (433MHz)

CEPro BEST

WATERPROOF!

MX-900
IR/RF Text-based Remote Control

Key Features
- Superior ergonomic design and button layout
- Same programming as MXW-920 and KP-900
- PC Programmable via CCP software
- Powered by four (4) AAA-size alkaline batteries
- Also available in "i" version (433MHz)

MX-850
IR/RF Text-based Remote Control

Key Features
- PC programmable via MX-850 Editor
- Powered by four (4) AAA-size alkaline batteries

MX-350
IR/RF Text-based Remote Control

Key Features
- Hand programmable only
- Powered by four (4) AAA-size alkaline batteries

KP-900
Wireless Keypad Remote Control

Key Features
- Perfect for retrofit (no wiring required)
- Mounts using supplied wall bracket or built-in magnetic strip
- Available in White, Black and Light Almond
- Adjustable backlight color
- Same programming as MX-900 and MXW-920
- PC Programmable via CCP software
- Powered by four (4) AAA-size alkaline batteries
- Also available in "i" version (433MHz)

Common Features

- Narrow Band RF for reliable communication to URC base stations
- Multi-room capable: Addressable RF to communicate with all/any base stations within RF range

URC

Network System Interfaces

Native to the Network, only URC offers hybrid products that combine both RF and IP control. As an example, specific URC networked remotes can send commands by Narrow Band RF and receive metadata via WiFi. Designated remotes in the line can talk directly to an MRX-1/MRX-2 Network Controller and can communicate with all URC RF Base Stations.

KP-4000C

Two-way In-wall Network Touchscreen Keypad for IP Control

Key Features
- 3.5" (320 x 240) Color touchscreen
- Full graphic customization
- Advanced logic programming includes variables and conditional logic
- Programmable event timers
- IP communication (wired) over network
- MRX-1/MRX-2 base station required to convert IP to IR/RS-232 or Relays
- Powered over PoE (power over ethernet) using optional POE-1 or external power supply
- Custom buttons may be ordered separately; ask your URC Representative.
- Black and Light Almond Cover Plates also available.

MX-5000

WiFi IR/RF Two-way Touchscreen Color LCD Remote Control

Key Features
- 2.8" (240 x 320) Color touchscreen
- Full graphic customization
- Advanced logic programming includes variables and conditional logic
- Programmable event timers
- WiFi (802.11 b/g) communication (in addition to IR & RF)
- Vibrating ("haptic") feedback confirms touchscreen button selections
- Includes rechargeable Li-Ion battery and charger base
- Also available in "i" version (433MHz)

Network Solutions

The MRX-1/MRX-2 Network Base Station and PSX-2 Personal A/V Server can be installed as parts of a URC Complete Control system today. The beauty of URC is that the MRX-1/MRX-2 and the PSX-2 can continue to be key components in a Total Control whole-house system, as you grow and may wish to add more rooms and products for control.

(See Base Stations and Controllers and Entertainment Sources for additional information).

Photo © Jon Sienkiewicz

About Radio Frequency and URC i-series products

In certain areas of the United States, Radio Frequency (RF) interference can be an issue. In some cases, traditional transmission frequencies of 418MHz can be nearly blocked. As a solution, URC supplies an alternative RF communication of 433MHz known as URC's "i-series" (for example MX-980i). Most of our popular remotes and controllers are available in 433MHz versions as well as the traditional frequency of 418MHz.

The i-series, which operate at 433MHz, are compatible only with other i-series products. For example, the MX-3000i cannot be used with an RFX-250. The RFX-250 receives commands from 418MHz remotes and the RFX-250i receives commands from 433MHz remotes. However, by installing both an RFX-250 and an RFX-250i antenna to a base station, it is possible to use both 418MHz and 433MHz remotes in the same system.

Base Stations and Controllers

URC provides the industry's most comprehensive assortment of Base Stations and Controllers for integrated control of A/V components. Whether your client is looking for a one-room solution or a large, sophisticated control system, we have everything you need to do the job right!

We offer a variety of RF base stations that receive radio frequency commands from remotes through walls, doors, and floors to operate components. Customers can store equipment for an entire house in a cabinet or basement, yet control all the TVs and audio gear in the house with one button press. And, we provide RF at different frequencies to assure clients will not experience interference from other nearby devices.

With the world of IP, we offer Network Base Stations that bridge the digital divide between control of clients' legacy components and the IP network. As an example, our MRX-1/MRX-2 can be operated by a MX-5000 or KP-4000C remote or our Complete Control Mobile App for full control of A/V components and lighting.

Whether displayed proudly in an audio rack or hidden safely in a cabinet, our base stations do all of the heavy lifting behind the scenes and let your customers enjoy the magic of control without boundaries.

(Note: the URC MRX-1/MRX-2 can also act as a sub-base station in a Total Control System, receiving commands from an MRX-10 and re-issuing them via IR, RS-232, or Relays).

MRX-2
Network Base Station

Key Features
- 6 IR outputs
- 6 adjustable IR outputs
- 1 Local Area Network (LAN) port
- External antenna optional (URC part # RFX-250) for RF communication
- 418MHz or 433MHz via optional RFX-250 or RFX-250i

Rear Panel View

Note: The MRX-1 preceded the MRX-2 and is referenced in this catalog for legacy system purposes. It is not described in full as it is no longer available for purchase from URC.

MSC-400
Master System Controller

Key Features
- Control components via IR, RS-232, and Relays
- Stores macros which are triggered by URC remotes for rock-solid reliability
- Track on/off status via video and voltage sensors
- PC programmable with CCP (URC's universal programming platform)
- Includes RFX-250, 433MHz control via optional RFX-250i

Rear Panel View

Common Features
- IR routing to send specific commands to desired ports
- IR addressable allowing multiple base stations to communicate with a single remote or multiple remotes to a single base station

MRF and MRZ Base Stations

The foundation of rock-solid RF control is the Base Station that receives the radio signals from the remote control, converts the data into IR (Infrared) commands and then delivers those commands to the A/V component. It isn't magic exactly, but no one will know. URC uses Narrow Band RF (MRF-350 and MRF-260) and proprietary 2.4GHz RF (MRZ-260) to assure continuity of one-touch commands, and to minimize the effect of Radio Frequency Interference (RFI) that sometimes plagues highly industrialized urban areas.

MRF-260
RF to IR Base Station

Key Features
- Four IR outputs
- Adjustable IR outputs (2)
- Integrated antenna
- Built-in front panel IR blaster
- Also available in 418MHz and "i" (433MHz) versions

MRZ-260
2.4 GHz RF to IR Base Station

Key Features
- Four IR outputs
- Adjustable IR outputs (2)
- Integrated antenna
- Built-in front panel IR blaster

Note: Use this companion base station to the MX-880Z and avoid RF collision caused by simultaneous button presses. Great solution for DUs and other densly populated areas/projects.

MRF-350
RF to IR Base Station

Key Features
- 6 IR outputs
- Adjustable IR outputs (6)
- External antenna included to improve range and reliability
- Up to 3 RFX-250 can be added to increase range and reliability
- Built-in front panel IR blaster
- Also available in "i" version (433MHz)

Entertainment Sources

Music shared throughout the home is important to millions of home owners, and URC products enable you to deliver the most compelling, entertaining systems. Not only can your clients select and control any A/V source, but with our MRX-1/MRX-2 Network Base Station, they can now turn every iPod into their own easy-to-navigate personal music server. With one button press from any URC remote, one can do things that would take dozens of presses on the iPod. Our PSX-2 incorporates advanced features such as alpha search, sort by name, and numerous other smart shortcuts that simplify navigation of music. There's even a fully configurable, plasma-friendly TV screensaver that continually displays cover art, artist and track info. Simply put, this is one of the most amazing personal music servers ever developed.

PSX-2
Personal A/V Server with Onscreen GUI

Key Features
- Two-way on-screen content browsing and selection with cover art
- Hundreds of discrete IR commands that enable "one touch to music" programming (e.g., one touch to "Sinatra")
- Advanced alpha search feature gets user to the music faster and shortcuts make navigation to favorite music much easier
- TV screensaver displays cover art, artist & track info
- Works with network series product to display album art and all the details such as artist, title, track, etc. on keypad/remote

Accessories

CCP Line Accessories

RFX-250
Additional Antenna Module for MSC-400, MRX-1/MRX-2 and MRF-350

POE-1
Power-Over-Ethernet Injector

PIR-1
USB connected IR learner and tester

MSC-400 & MRX-1/MRX-2 Accessories

VID6
Video Sensor Cable for MSC-400

RS232M
RS-232 Cable with Male DB-9 for MSC-400 and MRX-1/MRX-2

RS232F
RS-232 Cable with Female DB-9 for MSC-400 and MRX-1/MRX-2

VS-1006
Voltage Sensor Cable for MSC-400 and MRX-1/MRX-2

MSC-START
Starter Kit for MSC-400 includes 2-VID6, 1-RS232M, 1-RS232F, 2-VS1006, and 6-IRS (for outputs 7-12)

IRS6
IR Sleeved Emitters for MSC-400 (Outputs 7 thru 12) and MRX-1/MRX-2

USB5M
5 Meter USB Programming Cable for MSC-400 and MRX-1/MRX-2

MS-01
Master Slave RS-232 Cable for MSC-400 and MRX-1/MRX-2

IR6
IR Standard Emitters for MSC-400 (Outputs 1 thru 6) and MRX-1/MRX-2
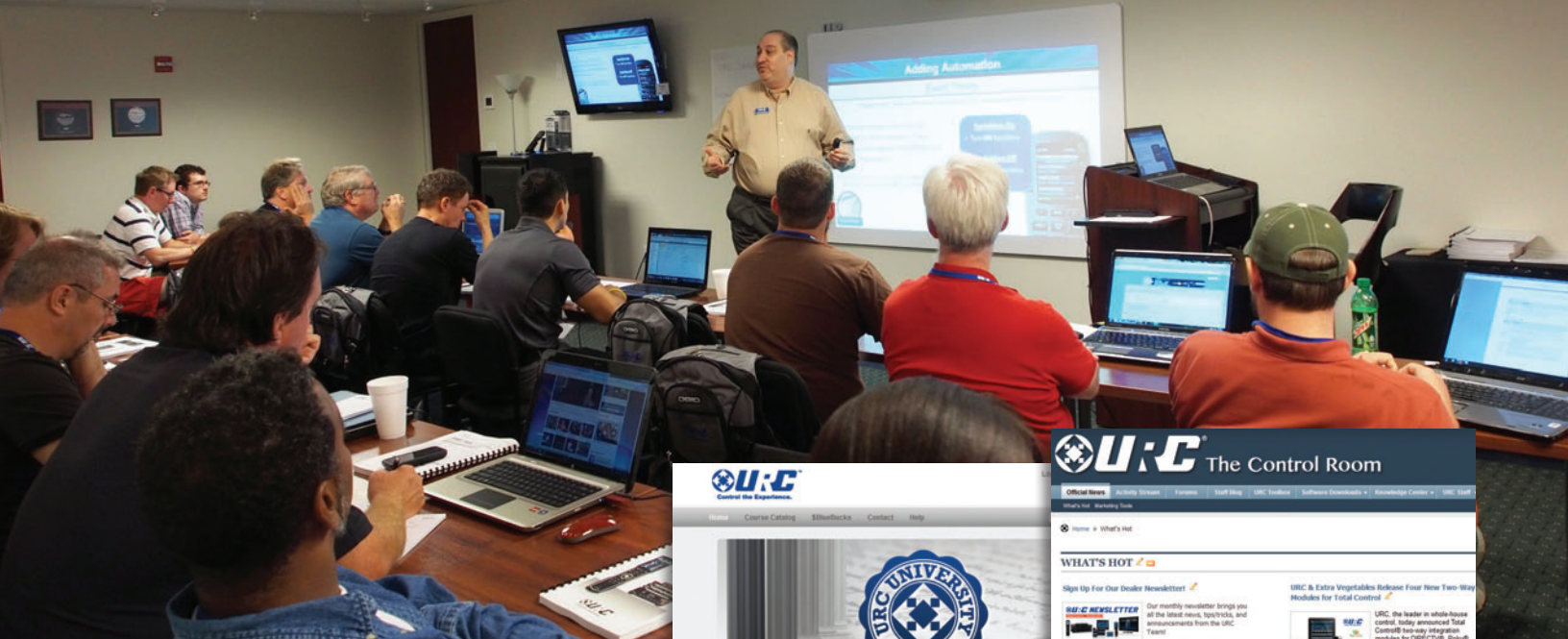
Software

URC CCP Software

The products in this catalog are programmed by URC authorized professional installers using URC's universal Complete Control Programming (CCP) software. Editing, making changes and copying and deleting are done with ease by the installer. With our broad library of popular product codes, you'll be up and running in no time.

Graphics can be customized by leveraging our vast, built-in library of buttons, channels, and icons or you can import graphics of your own on applicable URC remotes. Additionally, many tools are available for free or a nominal cost in the Tool Box area of the URC Control Room, our dealer-only website. Create macros and schedule events, and reuse them from one project to another. CCP software also employs advanced logic such as variables and conditional statements. With URC software and our world-class training, you'll complete jobs faster and even more confident than ever before.

"One of the greatest things about URC's remotes is that they program using URC's powerful CCP software. This means that when you've learned to program one, you pretty much know how to program them all. Also, adding additional remotes to existing projects is fast and simple."

John Sciacca, Residential Systems

URC does not provide programming software or programming support to end consumers. The customization needs of our clients are best and most quickly fulfilled by fully trained, authorized URC dealers who specialize in custom control systems.

Dealer Resources

URC Dealer Training – Committed to Excellence

URC is committed to delivering the industry's finest training, as evidenced by our four, consecutive CE Pro Quest for Quality Platinum Awards, for Training Programs. This is CE Pro's highest award level. URC offers live, nationwide training throughout the year in-field at our Distributor locations and hotels, at URC Headquarters, via live webinars and 24/7 self-paced online training at URC University ("URC U"). We provide training at the CEDIA EXPO which attracts thousands of dealers annually for URC certifications and CEDIA CEU credits.

4 time winner for training

URC offers both ongoing live trainings and webinars which are highly interactive, entertaining and educational! We provide direct access to our finest instructors and executives, who enjoy answering your questions and sharing ideas and strategies to help you propel your business forward.

URC University – The Industry's Best 24/7 Online Training

In addition to onsite, live trainings, our online URC University ("URC U") provides top-notch training on your schedule. Available 24/7, 365 days a year, URC U offers a wide variety of self-paced courses for Total Control, Complete Control and general IP networking concepts that dealers must learn to compete in our ever-changing world of custom installation. Easily download pamphlets, manuals and related items, as well as track your training progress; sign up for live webinars, even sign in electronically for live events.

All of your learning experiences are recognized and documented, creating a transcript that provides an archive of your completed courses. Certificates of completion are easily downloaded for all completed courses. Plus, many URC U courses offer CEDIA CEU credits. So take advantage of all we have to offer by joining the 15,000 professionals worldwide who have taken more than 55,000 courses on URC U!

universalremote.com/university

"Training was tight, to the point, and I left extremely excited."

- Jon Myer, President
MyerConnex, Gaithersburg

"URC's was one of the best training sessions I have ever attended!"

- Matt Brotzge, Head Programmer / Sales
Surround Sounds, Exton

"URC's training totally rocked! I was very impressed with URC's forward thinking, product reliability, price point, and most of all, the amazing staff of people making this all possible."

- Dustin Richards, Owner
Digital Theater Solutions, Portland, Ore.

URC Control Room – It's All About You

This password-protected, dealers-only site provides info on all URC products, applications and more. Log on to find an extensive collection of the videos, tech tips, sales and marketing materials, training info, manuals and other technical resources. Our user forum is accessed by dealers and is monitored by URC personnel, ensuring all your questions get answered. You can even buy and sell modules created by URC, third-party vendors and dealers like you through the URC Tool Box, an app store that takes programming to the next level. The Control Room is your constant companion as you navigate the wide world of URC.

Across the Board Sales and Marketing Support

URC's sales and marketing programs are a core focus of our operations. Our dealer selling tools and programs have reached a new height in the past years. Our website and materials include consumer-friendly images and copy to help you sell. We offer various showroom posters, web image and copy support, and templates for ads that can be customized with your company's logo and business information. It is our goal to help your sales growth exceed your expectations through consistent, focused tools. We welcome your feedback, and in the process, you'll build personal relationships with our marketing and support teams that will draw benefits for years to come.

About URC

A Passion for Quality, Service and Training

We are passionate about control and driven by our customers' convenience. URC is dedicated to producing only the highest quality products that deliver the maximum positive experience to consumers worldwide.

For 25 years, URC has been setting the standard for innovation with over 100 million products delivered in the last ten years alone. Headquartered in Harrison, N.Y., the Company provides state-of-the-art remote controls and complete home control and automation systems to residential and commercial clients, including LG, DIRECTV, EchoStar, Samsung, Mitsubishi, Toshiba, Zenith, Denon, Harman Kardon, McIntosh, and countless others.

URC has built its reputation by delivering exceptional levels of quality, training, reliability and support to its dealers and customers. Our products are backed by a highly trained technical support staff. And we provide the most complete training program to assure that the installation, programming and servicing of our products is conducted with the highest level of proficiency and professionalism.

Technological Leadership

Our worldwide engineering teams work closely together to produce the most technologically advanced products that employ innovative solutions for Narrow Band RF (Radio Frequency) control, IR (Infrared) and IP (Internet Protocol) control. Our IP solutions are "Native to the Network" and are among the most advanced on the market.

Manufacturing Superiority

Our control products are manufactured in Asia and North America in ISO 9001, ISO 14001 and TS 16949 certified factories using the highest possible environmental management standards. We follow the most stringent quality assurance protocol in the industry to meet today's highest standards.

URC General Terms & Conditions

Ordering Information

Universal Remote Control, Inc. (URC) does not sell directly to end users. URC accepts orders submitted through our Sales Reps ONLY. URC does not accept orders directly from resellers. For more information on your Sales Rep, please visit our website or call us at (914) 835-4484. For information on Shipping, Freight Policy, Payment, Refused Orders or Returned Shipments, please contact your Sales Rep.

Warranty Information

All URC products that are purchased from an authorized dealer have a one year USA Limited Warranty. Products that were not purchased from an authorized dealer are not covered by the USA Limited Warranty and should be returned to place of purchase. URC strictly prohibits online selling of URC products.

Dealer Additional Benefits and Programs

URC provides FREE freight for resellers (our choice of carrier) on qualifying orders. Additionally, we belive that we can realize our full potential by working together. To that end, we provide resellers with selling and marketing programs designed to help your business grow and be most profitable. To find out more about programs and volume discounts, please contact your regional Representative or URC Sales Manager.

Return Authorization

All products being returned for service, repair or exchange require an RGA#. Please complete a Return Request Form which you can get either from your URC Sales Rep or by contacting returnrequest@universalremote.com.

Any product returned without a proper RGA# or to any address other than our Valhalla, NY Distribution Center will be refused. Defective products being returned for exchange must be in the original factory carton, with all original packing materials and manual. All missing materials are subject to surcharge. A copy of the original invoice must accompany all returns. Returns must be freight prepaid. Products returned freight collect will be refused. No refunds. You may have certain rights granted by laws that vary from state to state.

For additional, important information, please refer to URC's official Terms and Conditions of Sale. All specifications, model names and numbers, and prices are subject to change without notice.

"For the first time, I'm using a remote control system that works exactly the way I think it should. That's URC."

- Dennis Burger
Home Entertainment Magazine

25 YEARS

URC®

Control the Experience.